

Assistant Professional

Rebel Creek Golf Club

Location: Petersburg, Ontario Canada

Department: Golf

Reports To: Associate Professional

Classification: Full-Time

Job Summary:

We are seeking an enthusiastic, motivated, and skilled Professional to join our team at Rebel Creek Golf Club. The Assistant Professional will assist in the daily operations of the golf course and provide excellent customer service for Member's and Guests. This position offers a dynamic and rewarding opportunity for those passionate about the game of golf and customer service. You will get the opportunity to work with other professionals, teach and grow in the industry.

Responsibilities:

- Responsible for assisting in the day-to-day operations of the Golf Shop
- Meet the needs of 300+ members and address their needs in a timely manner to encourage satisfaction
- Ensure each customer receives exceptional "Customer First" service, by providing a customer friendly environment, which includes greeting and acknowledging every customer, maintaining outstanding standards.
- When necessary, resolve customer complaints to the customers satisfaction
- Help coordinate and run club events and leagues
- Establish golf shop cleanliness and appearance levels
- Establish and monitor the product displays in the Pro Shop
- Assist in inventory controls and counts
- Perform any other duties as necessary

Qualifications:

- PGA of Canada Member in good standing
- Highly effective teamwork skills.
- Extensive knowledge of golf.
- Minimum of 3 years work experience in the golf industry.
- Proven excellent customer service skills.
- Excellent time management and prioritization skills.
- High level of proficiency with Microsoft Office
- Able to effectively communicate both verbally and in writing.
- Strong customer service and troubleshooting skills.
- Ability to learn and adapt quickly

Compensation:

- \$800 / Week plus teaching revenue

Benefits/ Perks

- Flexible schedule
- Work life balance with a 5-day work week
- Playing privileges at all GolfNorth properties
- Equipment and Clothing discounts

Employment Duration

- March to November

To Apply:

Please submit your resume and cover letter to Nick Striker at golf.rebelcreek@golfnorth.ca Please write "Rebel Creek – Assistant Professional" in the subject line.