**Job Title:** Hornby Glen Golf Course Volunteer Marshal **Program:** Ambassador Rewards Program (ARP) 2024 **Reports to:** General Manager/Golf Shop Manager

Location: Halton Hills, Ontario, Canada

### **Overview of Program:**

Join the Ambassador Rewards Program (ARP) at GolfNorth Properties Inc. and enjoy golf-related privileges in exchange for volunteering your time and effort. Marshals are expected to work once weekly at the same designated shift time.

# **Job Description / Duties:**

- Assist around the pro shop with tasks such as cart maintenance, player services, event preparation, and customer inquiries.
- May assist with on-course tasks like setup, divot repair, ball mark repair, and pace of play.
- Follow instructions provided by supervisors and managers.
- Maintain professionalism and adhere to employee dress code and conduct standards.
- Represent GolfNorth Properties Inc. in a positive manner at all times.
- Ambassadors required to sign a confidentiality agreement.

#### **Smart Serve Certification:**

- All Ambassadors must be Smart Serve Certified.
- Certification cost is the responsibility of the Ambassador.
- Mandatory for participation in the program.

## **Ambassador Program Privileges / Compensation:**

- Playing privileges commence upon completion of all program requirements.
- Discounts on green fees and carts at home and other GolfNorth courses.
- Playing privileges during designated times.

## To Apply:

Interested individuals can apply by emailing <a href="mailto:proshop.hornbyglen@golfnorth.ca">proshop.hornbyglen@golfnorth.ca</a>