Hospitality Server

Salmon Arm Golf Club

Location: Salmon Arm, BC Department: Hospitality Reports To: Hospitality Manager Classification: Full-Time & Part-Time

Summary:

A server is an integral part of a dynamic hospitality team. Our customer's first and last impression of the facility will depend on how they are treated by our staff. We strive to ensure outstanding guest satisfaction while maintaining a fun environment. You will create an atmosphere that ensures the highest level of service and product standards are exceeding our guests' expectations, time after time.

Responsibilities:

- Ensuring the highest level of service and guests' satisfaction by utilizing the Standard Operating Procedures.
- Completing opening/closing and side duties as delegated by your management team.
- Providing non-stop teamwork with your teammates and managers.
- Selling the course image and promotions to all guests.
- Adhering to all menu specifications and continually upgrading skills and knowledge.
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.

Qualifications:

- Must be an energetic individual
- Well-organized with strong communication skills
- Positive Individual who is teamwork-oriented and committed to working in a fun fast paced environment
- Serve it Right Certification
- Minimum 19 years of age
- Must be legally eligible to work in Canada.

Working Conditions:

• Bending, balance, lifting (up to 30 lbs.), extended periods of standing

To Apply:

Please submit your resume and cover letter to Tammie Cassettari at <u>hospitality.salmonarm@golfnorth.ca</u> Please write "Salmon Arm Golf Club - Hospitality Server" in the subject line.

Job Posting

Salmon Arm is seeking a positive-minded individual to be part of our dynamic hospitality team. The individual must be energetic, well organized and possess strong communication skills. The environment will be fun and fast paced with emphasis on customer experience and satisfaction.

Salmon Arm is part of the GolfNorth Properties family of courses offering competitive wage packages, an incredible work environment, and career advancement opportunities.