

## **Restaurant Supervisor**

MaraHills Golf Resort

Location: Sicamous, BC

Department: Food & Beverage

Reports To: Food & Beverage Manager

Classification: Full Time / Part Time Seasonal

(must be available to work any shift including evenings, weekends, and holidays)

Compensation: \$17 to \$19 per hour, based on suitability and experience.

Opportunity to collect gratuities based on excellent service.

### **Summary & Position Overview:**

Join our dynamic restaurant team at MaraHills Golf Resort, a vibrant and popular dining destination, known for renowned for its excellent cuisine and welcoming atmosphere. Overlooking beautiful Mara Lake, in the summer paradise of Sicamous BC, our mission is to deliver a memorable dining experience to our members and guests. We take pride in our innovative menu offerings, handcrafted cocktails, and inviting environment.

We are seeking an experienced and customer-focused Food and Beverage Supervisor to join our team. As a Restaurant Supervisor, you will play a key role in ensuring the smooth operation of our dining facilities and delivering outstanding service to our guests. If you are a natural leader with a passion for hospitality and a drive for excellence, we want to hear from you!

### **Responsibilities:**

- Oversee daily operations of the food and beverage outlets, including the restaurant, bar, and snack food outlet
- Supervise and mentor front-of-house staff, including servers, bartenders, and hosts/hostesses
- Provide leadership and guidance to ensure that all team members deliver exceptional service and uphold company standards
- Assist with scheduling, training, and performance management of staff
- Monitor inventory levels and order supplies as needed to maintain optimal stock levels
- Ensure compliance with health and safety regulations and food handling procedures
- Handle guest inquiries, comments, and complaints in a professional and timely manner
- Collaborate with the management team to develop and implement strategies for improving service quality and guest satisfaction
- Take food and beverage orders accurately and efficiently
- Provide recommendations and answer questions about menu items and drink selections

- Ensure that all drinks are made to our established recipes and presentation standards
- Monitor guest satisfaction and promptly address any concerns or special requests
- Collaborate with kitchen and bar staff to ensure smooth service and timely delivery of orders
- Ensure that all food and drink items are rung in accurately and payments are processed according to our company standards
- Ensure that restaurant reservations are recorded thoroughly and accurately

#### **Qualifications:**

- Previous experience in a supervisory role in the food and beverage industry is an asset
- Strong leadership and communication skills, with the ability to motivate and inspire a team
- Excellent customer service skills and a passion for creating memorable dining experiences
- Knowledge of food and beverage operations, including ordering, inventory management, and cost control
- Ability to multitask and work effectively in a fast-paced environment
- Flexible schedule, including availability to work evenings, weekends, and holidays as needed
- Food Safe Level 1 certification or willingness to obtain certification required

#### **Benefits:**

- Competitive hourly wage, plus gratuities
- Opportunities for advancement and professional development
- Employee discounts on dining and merchandise
- A supportive and cooperative work environment with a focus on success and job satisfaction

If you are a dynamic and motivated individual with a passion for hospitality and leadership, we encourage you to apply for the Restaurant Supervisor position at MaraHills Golf Resort. Please submit your resume and an introduction letter outlining your relevant experience and why you would be a great fit for our team.

#### **Application Instructions:**

Please submit your resume and cover letter to Logan Henderson, Food & Beverage Manager. In the subject line, please include Restaurant Supervisor Application and email to [hospitality.marahills@golfnorth.ca](mailto:hospitality.marahills@golfnorth.ca) We thank all applicants for their interest in joining our team, but only those selected for an interview will be contacted. MaraHills Golf Resort is an equal opportunity employer and values diversity in the workplace. We encourage candidates of all backgrounds to apply.