Job Title: Outside Services Assistant

MaraHills Golf Resort

Location: Sicamous, BC, Canada

Department: Golf

Reports To: Pro Shop Manager / Golf Professional Staff **Classification:** Full Time Seasonal, Part Time Seasonal (must be available to work any shift including early mornings, days, evenings on weekdays, weekends and/or holidays)

Wage: \$16.75/hr (Potential for more dependent on qualifications & availability) Part time volunteer opportunities in exchange for golf privileges are also available.

Company & Position Overview:

Join our esteemed team at MaraHills Golf Resort, where we are dedicated to providing exceptional service and unforgettable experiences to our members and guests. Situated amidst breathtaking mountainous terrain and meticulously maintained fairways, our golf course offers a premier golfing destination for enthusiasts of all levels. We are committed to excellence in every aspect of our operation, from course maintenance to customer service.

We are currently seeking a reliable and customer-focused individual to join our team as a Outside Services Assistant and Greeter. As an integral member of our team, you will play a vital role in ensuring the smooth operation of our golf cart fleet and providing a warm and welcoming experience to all who visit our course. If you have a passion for golf, enjoy working outdoors, and possess strong interpersonal skills, we want to hear from you!

Responsibilities:

Perform routine maintenance and cleaning of golf carts, including washing, waxing and refueling as needed Conduct inspections of golf carts to ensure they are in proper working condition and report any issues or concerns to management immediately

Assist with minor repairs and troubleshooting of golf cart equipment, such as battery maintenance and tire inflation

Greet guests warmly upon arrival and provide assistance with loading golf bags onto carts

Provide information and directions to guests as needed and answer any questions about course amenities or services

Monitor the pace of play on the course and communicate with golfers and fellow staff members to ensure an enjoyable and efficient golf experience

Maintain cleanliness and organization of staging areas and cart storage facilities

Collaborate with other members of the golf course staff to provide outstanding customer service and support overall operations

Qualifications:

Previous experience in customer service or hospitality is an asset Strong communication and interpersonal skills, with a friendly and outgoing personality Ability to work productively unsupervised as well as with other team members Basic mechanical aptitude and willingness to learn golf cart maintenance tasks Flexibility to work early mornings, evenings, weekends, and holidays as required Valid driver's license and clean driving record

Benefits:

Competitive hourly wage

Opportunities for advancement and professional development within the golf course operation Employee discounts on golf, merchandise and dining A supportive work environment with a shared passion for providing exceptional service to our guests

If you are a customer-focused individual with a love for golf and a desire to contribute to the success of our golf course, we encourage you to apply for the Outside Services Assistant position at MaraHills Golf Resort. Please submit your resume and a brief statement outlining why you would be a great fit for our team.

We are an equal opportunity employer and values diversity in the workplace. We welcome applicants of all backgrounds to apply.

Apply:

Please submit your resume & cover letter to Rick Thompson at <u>proshop.marahills@golfnorth.ca</u> In your application, please include any relevant experience or skills that make you a strong candidate for the position. We thank all applicants for their interest, but only those selected for an interview will be contacted.

Please be sure to include Outside Services Assistant in the Subject line of your email