

## **Hospitality Server**

### **Scenic Woods Golf Club**

**Location:** Hannon, Ontario

**Department:** Food & Beverage

**Reports To:** General Manager

**Classification:** Full Time Seasonal (must be available to work any shift including days, evenings, late nights, weekends & holidays)

#### **Summary:**

A server is an integral part of a dynamic hospitality team. Our customer's first and last impression of the facility will depend on how they are treated by our staff. We strive to ensure outstanding guest satisfaction while maintaining a fun environment. You will create an atmosphere that ensures the highest level of service and product standards are exceeding our guest's expectations, time after time.

#### **Primary Responsibilities:**

- Ensuring the highest level of service and guests satisfaction by utilizing the Standard Operating Procedures.
- Completing opening/closing and side duties as delegated by management team.
- Providing non-stop teamwork with your teammates and managers.
- Selling the course image and promotions to all guests.
- Adhering to all menu specifications and continually upgrading skills and knowledge.
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.

#### **Qualifications:**

- Must be an energetic individual
- Well-organized with strong communication skills
- Positive Individual who is teamwork-oriented and committed to working in a fun fast paced environment
- Smart Serve Certification (will provide)
- Minimum 18 years of age

#### **To Apply:**

Please submit your resume and cover letter to Richard Sweeting, General Manager, at [manager.scenicwoods@golfnorth.ca](mailto:manager.scenicwoods@golfnorth.ca). Please write "Scenic Woods - Hospitality Server" in the subject line.