

Hospitality Server

Salmon Arm Golf Club

Location: Salmon Arm, British Columbia

Department: Hospitality

Reports To: Hospitality Manager

Classification: Full-Time & Part-Time

Summary:

A server is an integral part of a dynamic hospitality team. Our customer's first and last impression of the facility will depend on how they are treated by our staff. We strive to ensure outstanding guest satisfaction while maintaining a fun environment. You will create an atmosphere that ensures the highest level of service and product standards are exceeding our guest's expectations, time after time.

Responsibilities:

- Ensuring the highest level of service and guests satisfaction by utilizing the Standard Operating Procedures.
- Completing opening/closing and side duties as delegated by management team.
- Providing non-stop teamwork with your teammates and managers.
- Selling the course image and promotions to all guests.
- Adhering to all menu specifications and continually upgrading skills/knowledge.
- Complying with the OHSA and GolfNorth Health & Safety program.

Qualifications:

- Must be an energetic individual
- Well organized with strong communication skills
- Positive individual who is teamwork-oriented and committed to working in a fun, fast-paced environment
- Serve It Right Certification
- Minimum 19 years of age

Working Conditions:

- Bending, balance, lifting (up to 30 lbs.), extended periods of standing

To Apply:

Please submit your resume and cover letter to Edward Penner at hospitality.salmonarm@golfnorth.ca. Please write "Salmon Arm Golf Club - Hospitality Server" in the subject line.