

## **Hospitality Server**

### **Burford Golf Links**

**Location:** Burford, Ontario

**Department:** Hospitality

**Reports To:** Hospitality Manager

**Classification:** Part-Time

#### **Summary:**

A server is an integral part of a dynamic hospitality team. Our customer's first and last impression of the facility will depend on how they are treated by our staff. We strive to ensure outstanding guest satisfaction while maintaining a fun environment. You will create an atmosphere that ensures the highest level of service and product standards are exceeding our guest's expectations, time after time.

#### **Responsibilities:**

- Ensuring the highest level of service and guests satisfaction by utilizing the Standard Operating Procedures.
- Completing opening/closing and side duties as delegated by the management team.
- Providing non-stop teamwork with your teammates and managers.
- Selling the course image and promotions to all guests.
- Adhering to all menu specifications and continually upgrading skills/knowledge.
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.
- Bending, balance, lifting (up to 30 lbs.), extended periods of standing.

#### **Qualifications:**

- Must be an energetic individual
- Well-organized with strong communication skills
- Positive Individual who is teamwork-oriented and committed to working in a fun fast paced environment
- Smart Serve Certification (will provide)
- Minimum 18 years of age

#### **To Apply:**

Please submit your resume and cover letter to Paul Mikelbrencis at [manager.burford@golfnorth.ca](mailto:manager.burford@golfnorth.ca). Please write "Burford Golf Links - Hospitality Server" in the subject line.