

## **Golf Shop Representative**

### **MaraHills Golf Resort**

**Location:** Sicamous, British Columbia, Canada

**Department:** Golf

**Reports To:** Pro Shop Manager

**Classification:** Full / Part Time Seasonal (must be available to work any shift including early mornings, days, evenings and after dark on weekdays, weekends and/or holidays)

**Salary:** \$16.50/hour (*potential for more dependent on qualifications & availability*)

**Summary:** If you love golf, are enthusiastic and eager to work with a variety of clientele in a fast paced, service driven golf environment, then this is the job for you! Suitable for a summer student, retiree or any outgoing individual who likes to work with great people!

#### **Primary Responsibilities:**

- Greeting and interacting with guests, providing information, and assisting them to ensure an exceptional golf experience.
- Process guest fees through the point of sale. Provide directions to golfers as to where to pick up their golf cart, where to find practice facilities and how to find the first tee.
- Regular communication with fellow staff to ensure smooth starting times and acceptable pace of play.
- Provide guidance to golfers regarding daily golf cart rules upon check in at the golf shop.
- Assist with set up, monitoring and maintenance of driving range operations when required.

- Assist with directing guests to club amenities such as washrooms, food & beverage kiosks, golf merchandise and cart pickup areas.
- Help maintain a professional high-quality appearance of golf shop fixtures, merchandise, and point of sale area. Assist clients with selection of merchandise and strive to be knowledgeable of all retail clothing and equipment.
- Support the golf department by being punctual, presentable, and courteous to our patrons and fellow staff members at all times.
- Assists other staff and performs other duties when necessary or directed by the golf department management team.

**Qualifications:**

- Must be happy, positive, and outgoing. Enthusiastic personality is the foundation of this position as the job requires positive interaction with a high volume of clientele and fellow staff.
- BC Serve it Right certification is recommended but not required.
- Must be able to work in a high-volume retail setting. Standing for prolonged periods is frequently necessary.
- Knowledge of the game of golf is an asset, however not a prerequisite.
- Must be willing to learn and understand the game of golf, the operation of the facility and other departments.
- Knowledge of Point-of-Sale software is recommended. Tee On Reservation software experience is an asset.
- Experience with computers and applications such as Microsoft Office, various social media and publishing programs for in house advertising and promotion is an asset.

**Perks:** Staff members are provided complimentary golf privileges during non-work hours and discounted rates for friends and guests.

**Apply:**

Please submit your resume & cover letter (including your availability) to Kevin Hamill,

General Manager, at [manager.marahills@golfnorth.ca](mailto:manager.marahills@golfnorth.ca). Please write "MaraHills - Golf Shop Representative" in the Subject line.