

Customer Service Representative

MaraHills Golf Resort

Location: Sicamous, British Columbia, Canada

Department: Golf

Reports To: Customer Service Supervisor, Pro Shop Manager

Classification: Full Time or Part Time Seasonal (must be available to work any shift including early mornings, days, evenings and after dark on weekdays, weekends and/or holidays)

Salary: \$16.50/hour *(potential for more dependent on qualifications & availability)*

Summary: If you like people, interacting with the public, you are enthusiastic and willing to work outside in a fast paced, service driven golf environment, then we need you on our team!

Primary Responsibilities:

- Assist the management team with day-to-day golf operations.
- Greeting and interacting with guests, providing information, and assisting them when required.
- Provide directions to golfers to golf-related areas.
- Assist golfers with their carts and equipment.
- Prepare golf carts from the storage area and stage them for upcoming play.
- Assist with set up, monitoring and maintenance of driving range operations.
- Assist with directing and transporting guests and their golf bags from the parking lot to the cart staging area and golf shop.
- Clean, detail, restock, refuel and store golf carts after each use.
- Assists in either the opening or closing of all operational facilities.

- Assists in administering facility rules and regulations regarding use of club property and use of the golf facility.
- Notifies the management team and prepares incident reports in case of any injuries, accidents, property damage or other problems at the golf course.
- Supports the golf department by being punctual, presentable, and courteous to our patrons and fellow staff members at all times.
- Performs other duties when necessary or directed by the golf department management team.

Qualifications:

- Outgoing and enthusiastic personality is a must as the job requires tremendous guest interaction.
- Must be able to work outside in all weather conditions, including rain, wind, etc.
- Knowledge of the game of golf is an asset but not required.
- The ability to lift and carry 50 lbs is an asset.
- Knowledge of working with point-of-sale system, motor vehicles, range equipment and powered equipment such as power washers, fuel dispensers, leaf blowers, etc.

Apply:

Please submit your resume & cover letter to Kevin Hamill, General Manager, at manager.marahills@golfnorth.ca. Please write "MaraHills - Customer Service Representative" in the Subject line.